

**THE ENFORCEMENT TEAM THAT
RECOVERS MORE FOR BUSINESS**



**HIGH COURT
ENFORCEMENT
GROUP®**

The largest independent High Court enforcement company in England and Wales

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Local knowledge, national coverage

With a combined experience of over 250 years in High Court enforcement, HCE Group delivers professional integrity, an ethical approach and effective, proactive enforcement and eviction solutions for businesses throughout England and Wales.

Our services include High Court writs of control, possession and delivery, commercial rent arrears recovery (CRAR), commercial forfeiture, process serving and investigations.

We currently have over 250 employees, strategically located in five operational offices covering the length and breadth of England and

Wales and we have 16 Authorised High Court Enforcement Officers (HCEO) within the Group.

Our employed, qualified and experienced enforcement agents have extensive knowledge and understanding of their local area and its geographic intricacies.

This local expertise – teamed with the benefits, resources and support of our nationwide company infrastructure – is what gives HCE Group's service an invaluable edge and allows us to deliver innovative recovery solutions across England and Wales.



Enforcing judgments fast and efficiently

Our free transfer up service enables all unregulated County Court judgments over £600 to be transferred to the High Court as quickly and efficiently as possible – giving you access to the most effective form of enforcement available in England and Wales.

At HCE Group, determination leads to results, and that is why we issue a notice of enforcement on the same day we receive the writ. We will make a minimum of three visits, including out of hours, in pursuit of payment.

All our clients have access to the online client case management system, allowing you to review the progress and financial position of your cases and provide further instructions.

As part of our international debt collection and enforcement service, we have a strong network of enforcement partners throughout Europe to help our clients trace debtors and recover debts across international borders.

Forfeiture and commercial rent arrears

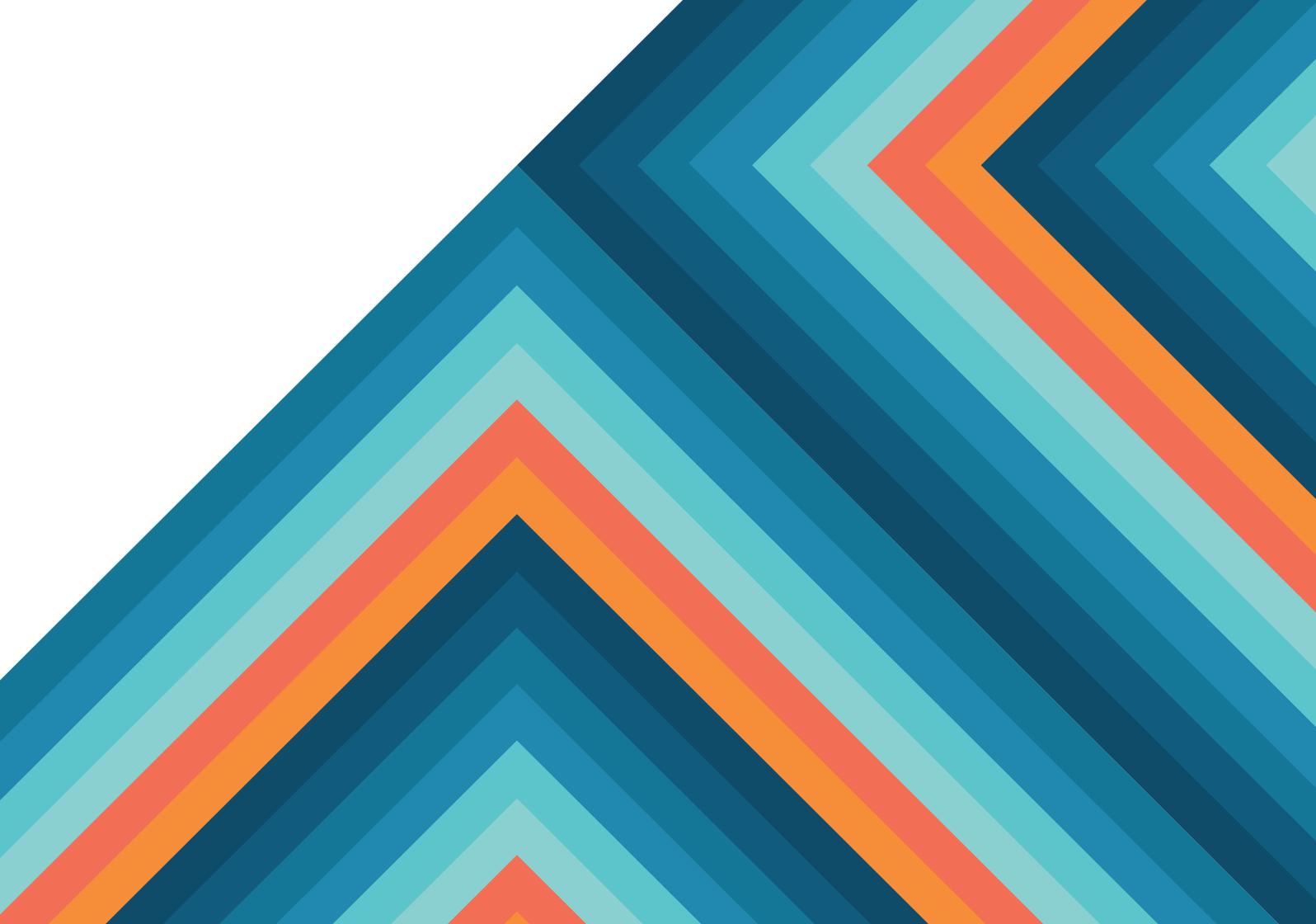
When tenants fail to pay, recovering what you're owed isn't always easy, but CRAR – commercial rent arrears recovery – is designed to support commercial landlords to recover rent arrears without the need for a court order or judgment.

Our CRAR service is fast and responsive, ensuring you receive the money you're owed quickly and efficiently. The service is completely free (unless you instruct us to withdraw), as the tenant pays the costs of enforcement. Our enforcement agents are fully trained in the complexities of CRAR and always act in the

landlord's interests, whilst striving to maintain the landlord-tenant relationship.

If you need to remove the tenants and repossess your property, we can act for you to do this by forfeiting the lease. We will enter the premises peaceably, change the locks and return possession to you. If the property is to remain unoccupied, we can provide site security.

We can act to forfeit the lease very quickly, often within 24 hours of instruction and sometimes, depending on the timing of instruction, on the same day.



A range of additional services



Process serving

We offer three options: standard (within 10 to 15 days), expedited (within 5 days) and next day. We deal with all types of process serving and are dedicated to providing prompt and proficient solutions for all of our clients, whatever your requirement.



Tracing

We provide a debtor and tenant tracing service for the enforcement and collection of debts and the execution of court orders, warrants and writs. A trace is often recommended before starting enforcement.



Site security

We can provide ongoing security to protect the site. This may be the enforcement agent, until all occupiers are removed and prevented from returning, or our SIA licensed (to at least level 2) security team. We also provide screens, doors, fencing, concrete barriers, CCTV and alarm systems.



Vehicle possession

We undertake vehicle possession across England and Wales. Our experienced and locally-based enforcement agents have extensive local knowledge that complements our national infrastructure and resources.

Taking care of vulnerable debtors

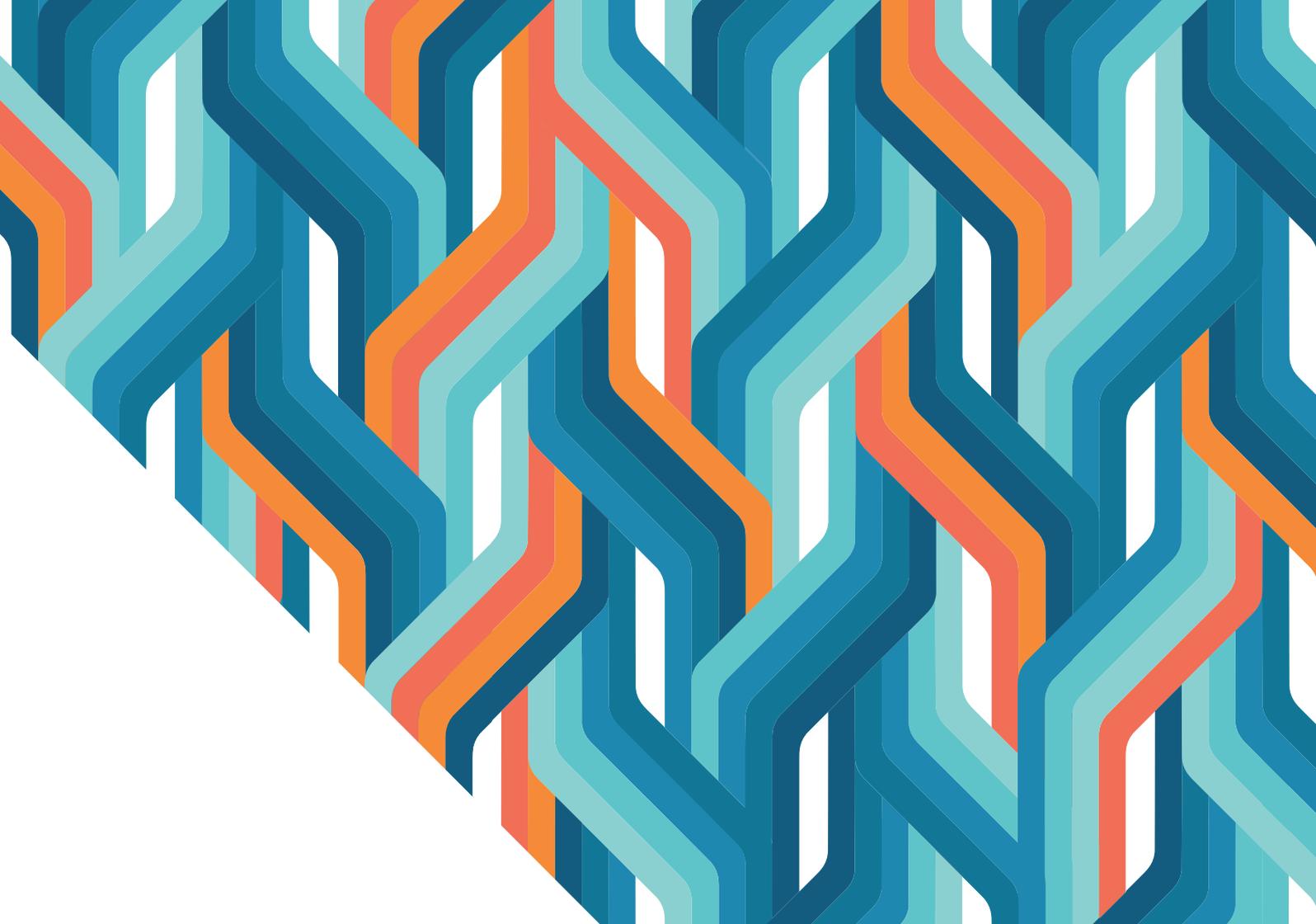
Under regulation, an enforcement agent is required to give a vulnerable person an adequate opportunity to obtain assistance and advice, before proceeding to remove goods, which have been taken into control. The enforcement stage fee (or fees) and any disbursements related to that stage (or stages) are not recoverable if no such opportunity has been given.

This is why HCE Group has become an approved RQF assessment centre and developed training for our welfare teams and enforcement agents that goes far beyond regulatory requirements.

Our workshops are quality marked by the national awarding body and our level 2 and level 3 courses sit on the Regulatory Qualification Framework (RQF).

Our courses are approved by Skills for Justice and endorsed by the Chartered Institute of Legal Executives (CILEx) and are available to our clients.

HCE Group actively promotes ethical enforcement in the prompt collection of all sums of money due, ensuring that our approach is at all times fair, proportionate and consistent.



To find out more or instruct us

If you have any questions or wish to instruct High Court Enforcement Group then please contact us on **08450 999 666** or visit our website at **[hcegroup.co.uk](https://www.hcegroup.co.uk)**, go to the instruct us page and select the service you require from the menu.

-  @HCEGroup
-  HCEGroup
-  [High-court-enforcement-group](https://www.linkedin.com/company/high-court-enforcement-group)

High Court Enforcement Group maintains the very highest standards and has implemented integrated management systems that are rigorously audited by NQA.



- ▶ Quality Management – ISO 9001: 2015
- ▶ Information Security Management – ISO 27001: 2013
- ▶ Health & Safety Management ISO 45001: 2018 including SSIPs
- ▶ Environmental Management – ISO 14001: 2015
- ▶ Cyber Essentials Plus